



## **Customer: The Office Centers**

Headquarters: Greenville, SC

150+ users, 3 locations

The Office Centers was established in 1990 to provide office suites and business services to small and mid-size companies in and around Greenville, South Carolina. A need for businesses, entrepreneurs and the like to have an executive space to work, meet with clients and have admin assistance to support their growing business needs.

## **Business Challenge**

TOC utilized an outdated and failing NEC phone system to support their associates and office space customers. They also needed to support their virtual customers with business voice services away from the office who only used The Office Centers for the mailing address for their businesses. While working with The Office Centers, Altus discovered that their internet services were end of contract and that there was no internet diversity or backup at any of their three locations. In addition, Altus discovered that The Office Centers utilized Cisco Meraki for firewall, WiFi and LAN switching.

## **Benefits Realized**

By migrating services to Altus, The Office Centers was able to stabilize their mission-critical voice services that their customers rely on daily. Whether with collaboration, basic voice while in or out of the office, or handling calls with a personal touch, Webex Calling allows The Office Centers to serve their customers in ways they never have been able to before. In addition, by partnering with Altus, we were able to stabilize their internet services with diverse connectivity at each of their locations and provide a single point of contact to manage all voice, data, and security requirements of the business.